

@wildlifecampus



**WildlifeCampus is an Approved FGASA Delivery Partner**

# **WildlifeCampus subscription info**



## WildlifeCampus subscription

This innovative feature from WildlifeCampus allows you to access the complete range of WildlifeCampus courses for a small monthly subscription fee.

The subscription option is perfect for those who have time to study and can commit to completing up to 7 courses within a 24-month period.

You may Subscribe to WildlifeCampus and gain access to all our courses.

If you have previously purchased a course(s), you will always retain access to those course(s).

### Am I still entitled to certificates if subscribed?

**Yes**, but there are **terms and conditions** due to the massive discounts associated with subscription:

1. You may complete as many courses as you like while subscribed.
2. However, you may only redeem a **maximum of 7** certificates within 24 months.
3. You'll only be entitled to your **first certificate after 6 months** of subscription.
4. You may then redeem a certificate **every 3 months** after that.
5. **After 6 months** of subscription, we'll contact you with an invitation to redeem any one certificate that you might have earned.
6. If you've completed more than one course, you'll need **to choose** which certificate to redeem.
7. Re-subscribers are entitled to redeem a certificate every month.

### Certificate costs

Certificates are emailed digitally and are redeemed at **R 250.00** per certificate.

### How does subscription work?

Once subscribed, you get immediate and full access to all the courses offered by WildlifeCampus for the full period for which you are subscribed. You may view all the content online, download it and take the assessments. For every payment made, your subscription is extended by a month. Your course access is automatically closed if no payment is received by the next due date. It can be reopened once payment has been confirmed.

**If subscribers fail to pay for 3 consecutive months, their subscription will go into cancellation, and they will need to take out a new subscription if they wish to start again.**



## How do I pay and get started?

1. Firstly, you need to be a **registered student**: [click here](#) to register
2. **Pay by EFT**: Send us an email with your **username** and let us know you'd like to purchase the subscription. We will then invoice you accordingly.

## I've already purchased a course; can I still subscribe?

- **Yes**, subscribing does not affect any courses that you may already have purchased or have access to.
- You'll always retain access to courses you own, and your **Academic Record** will remain unaffected.
- By subscribing now, you'll simply get access to all the courses you haven't already purchased.

## When WildlifeCampus launches new courses, will my subscription increase?

- **No**, this is one of the main benefits of subscription.
- If you are already subscribed, as WildlifeCampus launches new courses, you'll automatically get full access to them without any increase in your monthly subscription.

## What does it cost to subscribe?

We offer **3** subscription packages.

Number of subscribers	Cost per month
1	<b>R 300.00</b> (Credit Card payment / EFT)
2	<b>R 495.00</b> (Credit Card payment / EFT)
3	<b>R 740.00</b> (Credit Card payment / EFT)

## How long does the subscription last?

- Each first subscription runs for **24 months**.
- After that, a variety of smaller subscription periods will become available.

## What happens when my subscription ends?

**You'll need to re-subscribe at the end of 24 months to retain access to your course content.** Re-subscribers are offered various alternative subscription options, including shorter subscription periods and the option to continue subscribing at the same rate at which they began their initial subscription.

## What payment options are available for subscription?

The easiest way to subscribe is via **credit card** (Visa, MasterCard, Diners or AMEX) or monthly **EFT**. **For those paying by credit card: Each 8<sup>th</sup> day of the month**, we will automatically deduct the subscription fee from your credit card account.

### **Since the subscription fee is in SA rands, do I have to pay in SA rands?**

Only subscribers with South African bank accounts will pay in South African Rands. All other subscribers will pay the equivalent exchange rate in their local currency at the time of the transactions. Therefore, the monthly subscription fee deducted from subscribers' accounts may fluctuate due to exchange rate fluctuations.

### **Can I suspend my subscription if I cannot use it for some time?**

**Yes**, each subscriber may suspend their subscription at any time for up to **3 months**, during which no funds are deducted, and access to the subscribed content is unavailable.

- There is, however, a **R 50.00 fee to lift the suspension**.
- If a suspended subscription is not lifted **after 3 months**, the subscription **will be cancelled**.

### **What happens if I don't or can't pay my subscription?**

Should a subscription not be paid by the required date, either due to insufficient funds, incorrect credit card details or failure to affect a direct deposit, the subscriber will automatically be denied access to their course content, and their subscription will be suspended. To lift a suspended subscription, simply ensure that funds are available on your credit card or effect an appropriate direct deposit and let us know.

**The subscription will be cancelled if the subscriber fails to remedy this situation within 3 months.**

### **When lifting a suspended subscription, do I need to pay for the time in which the subscription was suspended?**

**No**. Subscribers only pay for the time in which they have access. If your subscription has been suspended for a few months and you choose to re-activate it, you'll only pay for the new period you have access to.

### **What does it mean if my subscription is cancelled?**

#### **When a subscription is cancelled, the subscriber:**

- Will no longer have access to any of the course content.
- Will not be entitled to any certificates completed.
- **Will have their academic record removed from our student database.**

### **Can I remedy a cancelled subscription?**

Should your subscription be cancelled, **you will be required to re-subscribe by taking out a new 24-month subscription**. An administration fee of R 200.00 will be levied to have your academic record re-instated.