



WildlifeCampus

20
YEARS
ANNIVERSARY

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WildlifeCampus Subscription Info

This is an innovative feature from WildlifeCampus that allows you to access the complete range of **ONLINE** WildlifeCampus courses for a small monthly subscription fee.

WildlifeCampus is a **FGASA Endorsed**
Theory Training Provider.



Does subscription replace the normal method of payment?

- No, subscription simply adds choice.
- You may continue to purchase courses as usual or
- You may Subscribe to WildlifeCampus and gain access to all our courses.
- If you have previously purchased a course(s) you will always retain access to those course(s).

Am I still entitled to certificates if subscribed?

Yes, but there are a few conditions due to the massive discounts associated with subscription:

1. You may complete as many courses as you like while subscribed.
2. However, you may only redeem a **maximum of 7** certificates within the 24-month period.
3. You'll only be entitled to your **first Certificate after 6 months** of subscription.
4. You may then redeem a certificate **every 3 months** thereafter.
5. **After 6 months** of subscription, we'll contact you with an invitation to redeem any one certificate that you might have earned.
6. If you've completed more than one course, you'll need **to choose** which certificate to redeem.
7. Re-subscribers are entitled to redeem a certificate every month.

Certificate costs

Certificates are redeemed at a cost of **R 200.00** per certificate. Certificates are either sent digitally or by post. Regular tracked mail (within South Africa) and by airmail beyond SA. This cost is included in the admin fee. For **South African students**, we offer a POSTNET to POSTNET service at an **additional cost of R99 per delivery**. Please request an invoice should you wish to make use of this service.

How does subscription work?

Once subscribed you get immediate and full access to all the **ONLINE** courses offered by WildlifeCampus for the full period for which you are subscribed. You may view all the content online, download it and take the assessments. For every payment made, your subscription is extended by a month. If no payment is received by the next due date, your course access automatically closed and can be reopened once payment has been confirmed.

If subscribers fail to pay for 3 consecutive months, your subscription will go into cancellation and you will need to take out a new subscription if you wish to start again.

How do I pay and get started?

1. Firstly, you need to be a **registered student**: [click here](#) to register
2. **Pay by credit card**: [click here](#) and follow the purchasing process.
3. **Pay by EFT**: Send us an email with your **username** and let us know you'd like to purchase the subscription. We will then invoice you accordingly.

I've already purchased a course; can I still subscribe?

- **Yes**, subscribing does not affect any courses that you may already have purchased or have access to.
- You'll always retain access to courses you own, and your **Academic Record** will remain unaffected.
- By subscribing now, you'll simply get access to all the courses you haven't already purchased.

When WildlifeCampus launches new courses, will my subscription increase?

- **No**, this is one of the main benefits of subscription.
- If you are already subscribed, as WildlifeCampus launches new courses, you'll automatically get full access to them, without any increase in your monthly subscription.

What does it cost to subscribe?

We offer **3** subscription packages.

Number of subscribers	Cost per month
1	R 300.00 (Credit Card payment / EFT / Debit Order)
2	R 495.00 (Credit Card payment / EFT / Debit Order)
3	R 740.00 (Credit Card payment / EFT / Debit Order)

How long does the subscription last?

- Each first subscription runs for **24 months**.
- Thereafter, a variety of smaller subscription periods will become available.

What happens when my subscription ends?

At the end of 24 months, **you'll need to re-subscribe** to retain access to your course content. Re-subscribers are offered a wide variety of alternative Subscription Options including shorter subscription periods as well as the option to continue subscribing at the same rate at which they began their initial subscription.

What payment options are available for subscription?

The easiest way to subscribe is via **credit card** (Visa, MasterCard, Diners or AMEX), by monthly **EFT** or **Debit order**. **For those paying by credit card: Each 8th day of the month**, we will automatically deduct the subscription fee from your credit card account.

Since the subscription fee is in SA Rands, do I have to pay in SA Rands?

Only subscribers with South African bank accounts will pay in South African Rands. All other subscribers will pay the equivalent exchange rate in their local currency at the time of the transactions. Therefore, due to exchange rate fluctuations, the monthly subscription fee deducted from subscriber's accounts may fluctuate from month to month.

Can I suspend my subscription if I'm going to be unable to use it for a period of time?

Yes, each subscriber may suspend their subscription at any time for up to **3 months** during which no funds are deducted and access to the subscribed content is unavailable.

- There is however a **R 50.00 fee to lift the suspension**.
- If a suspended subscription is not lifted **after 3 months**, the subscription **will be cancelled**.

What happens if I don't or can't pay my subscription?

Should a subscription not be paid by the required date, either due to insufficient funds, incorrect credit card details or failure to affect a direct deposit, the subscriber will automatically be denied access to their course content and their subscription will be suspended. To have a suspended Subscription lifted simply ensure that funds are available in your credit card or effect an appropriate direct deposit and let us know.

Should the subscriber fail to remedy this situation within 3 months, the subscription will be cancelled.

When lifting a Suspended subscription, do I need to pay for the time in which the Subscription was Suspended?

No. Subscribers only pay for the time in which they have access. If your subscription has been suspended for a few months and you choose to re-activate it, you'll only pay for the new period in which you have access.

What does it mean if my subscription is cancelled?

When a subscription is cancelled, the subscriber:

- Will no longer have access to any of the course content
- Will not be entitled to any Certificates completed
- **Will have their academic record removed from our student database**

Can I remedy a cancelled subscription?

Should your subscription be cancelled, **you will be required to re-subscribe by taking out a new 24-month subscription.** To have your academic record re-instated, an administration fee of **R 200.00** will be levied.