

Terms & conditions



WildlifeCampus

Learn-Protect-Save

Terms and conditions

WildlifeCampus provides its services to you subject to the terms and conditions set out herein. By accessing the WildlifeCampus website ("Website") and using any of the services offered via the website from time to time ("the services") and/or by purchasing any goods or items via the website, you shall be deemed to have agreed to all the terms and conditions set out herein. WildlifeCampus may modify these terms and conditions at any time, and your continued use of the website will be subject to the terms and conditions in force at the time of your use.

Accordingly, you agree to review these terms and conditions periodically, and your continued access or use of the website shall be deemed to be your acceptance of the amended terms and conditions of the website.

Content of the website

Whilst every effort is made to update the information provided on this website regularly, WildlifeCampus makes no representations or warranties, whether express, implied in law or residual, as to the accuracy, completeness or reliability of the information contained on any of the pages comprising the website and shall not be bound in any manner by any information contained on the website or any of the pages comprising the website. WildlifeCampus reserves the right at any time to change or discontinue any aspect or feature of this website without notice. No opinions, information, data or content on the website shall be construed as advice and offered only for information purposes. WildlifeCampus gives no warranty or representation concerning the accuracy, completeness or reliability of any such opinions, information, data or content.

Copyright

Copyright and all intellectual property rights in all materials (including but not limited to any source code) made available through this website are owned by WildlifeCampus; alternatively, WildlifeCampus is the lawful user thereof and is protected by both South African and international intellectual property laws. Accordingly, any unauthorised copying, reproduction, retransmission, reverse engineering, disablement, distribution, dissemination, sale, publication, broadcast or other circulation or exploitation of such material as aforesaid or any component thereof will constitute an infringement of such copyright and other intellectual property rights.

The trademarks, names, logos and service marks (collectively "trademarks") displayed on this website are registered and unregistered trademarks of WildlifeCampus.

Nothing contained on this website should be construed as granting any license or right to use any trademark without the prior written permission of WildlifeCampus, save that you may download, display and print one copy of the material presented on this website on a single computer for your personal, non-commercial use only and provided that all proprietary notices and restrictions attached to such material are at all times kept intact.

External links

External links may be provided for your convenience, but they are beyond the control of WildlifeCampus and no representation is made as to their content. Use or reliance on any external links provided is at your own risk. When visiting external links, you must refer to that external website's terms and conditions of use. No hypertext links shall be created from any website controlled by you or otherwise to this website without the express prior written permission of WildlifeCampus.

Children

If you are under 18 years of age, you may use this website only with the involvement of a parent or guardian. If you represent that you are of sufficient legal age to use this website, you will be bound by any legal obligations and liabilities that you may incur as a result of the use of this website.

Public forums and user submissions

WildlifeCampus is not responsible for any material, including but not limited to text, submissions, images, audio and/or video (collectively "materials") submitted to the public areas by you (which include bulletin boards or any other public area found on the website).

Any material (whether submitted by you or any other user) is not endorsed, reviewed or approved by WildlifeCampus.

WildlifeCampus reserves the right to terminate your registration as a subscriber to the website and to remove any material submitted or posted by you in the public areas without notice to you if it becomes aware and determines, in its sole and absolute discretion, that you are or there is the likelihood that you may –

- Defame, abuse, harass, stalk, threaten or otherwise violate the rights of other users or any third parties;
- Publish, post, distribute or disseminate any defamatory, obscene, indecent or unlawful material or information;
- Upload files that contain viruses, corrupted files or any other similar software or programs that may damage the operation of WildlifeCampus and/or a third party's computer system and/or network;
- Violate any copyright, trademark, other applicable South African or international laws or intellectual property rights of WildlifeCampus or any other third party;
- Submit contents containing marketing or promotional material or which is intended to solicit business.

- You further agree not to use the website to send or post any message or material that is unlawful, harassing, defamatory, abusive, indecent, threatening, harmful, vulgar, obscene, sexually orientated, racially offensive, profane, pornographic or violates any applicable law and you hereby indemnify WildlifeCampus against any loss, liability, damage or expense of whatever nature which WildlifeCampus or any third party may suffer which is caused by or attributable to, whether directly or indirectly, your use of the website to send or post any message or material as aforesaid.
- By submitting any content (including but not limited to photographs taken by you) to the website and/or any public area, including any competitions sponsored by WildlifeCampus, you grant WildlifeCampus a royalty-free, perpetual, irrevocable, non-exclusive license to use, reproduce, modify, adapt, publish, create derivative works from, distribute, display the content (in whole or in part) worldwide and/or to incorporate and to allow third parties to incorporate and/or use the content in other works in any form, media or technology. You warrant that you are entitled to grant WildlifeCampus such rights as aforesaid, and the granting of such rights will not infringe on the copyright or other intellectual property rights of any third person.

You hereby indemnify WildlifeCampus against any loss, liability, damage or expense of whatever nature which WildlifeCampus or any third party may suffer as a result of WildlifeCampus or any third party exercising any of the rights as aforesaid.

Warranties

WildlifeCampus makes no warranties, representations, statements or guarantees (whether express, implied in law or residual) regarding the website, the suitability of any of the services for a particular purpose, nor with regard to the merchantability and fitness for a particular purpose of any goods and items offered for sale on this website, all of which are provided on an "as is" basis. In addition, as WildlifeCampus provides certain services to you via the Internet, WildlifeCampus makes no representations nor gives any warranties or guarantees of any nature as to the availability of any communications network or systems of any third party on whom you or WildlifeCampus rely to provide any of the services.

Disclaimers

WildlifeCampus shall not be responsible for and disclaims all liability for any loss, liability, damage (whether direct or consequential), personal injury or expense of any nature whatsoever which may be suffered by you or any third party as a result of or which may be attributable, directly or indirectly, to the use of, or reliance on, any information provided on the website or any pages of the website.

This includes but is not limited to HTML-displayed content, email sent from the website, services, goods and items provided and/or purchased via this website.

Concerning any viruses that may infect your computer or other property on account of your access to and/or use of this website; use of the content, data or information made available via the website; any failure, delay or unavailability of the site; or any services offered via the site for any reason whatever; and the supply, or failure or delay in supplying any of the services offered via the site you hereby indemnify WildlifeCampus [in respect of any loss, liability, damage (whether direct or consequential) or expense of any nature whatsoever, which may be suffered by you or any third party.

FGASA

Certificates earned by completing the WildlifeCampus Guiding courses bear the FGASA logo but **do not provide the graduate with a FGASA qualification.**

Sales Terms and Conditions

For non-South African citizens

Since our prices are all quoted in South African Rands, there will be an automatic currency conversion when you purchase by credit card. Therefore, due to slight currency fluctuations, the amount eventually reflected on your credit card statement in your local currency may vary slightly from the amount calculated on your date of purchase.

Since WildlifeCampus is a division of **Ripple Effect 4 (Pty) Ltd.**, your credit card statement will reflect a transfer of funds to this company and not to WildlifeCampus.

- Your receipt of an electronic or another form of order confirmation does not signify WildlifeCampus' s acceptance of your order. WildlifeCampus reserves the right, at any time after receipt of your order, to decline your order for any reason whatsoever.
- If your order is declined, you will be notified via email. WildlifeCampus may require additional verifications or information before accepting any order for any goods and items sold on the website.
- We accept the following credit cards [Visa], [MasterCard], [American Express] and [Diners Club].
- We accept payments through PayPal.
- WildlifeCampus is not responsible for typographical, pricing, product information or shipping errors. Any recommendations, formulae, figures, advice, specifications, illustrations, diagrams, dimensions, weights or other information provided on the website are approximate and for information purposes only and, unless otherwise expressly stated in writing, do not form the basis or any part of a sale. Advertised prices and availability are subject to change without notice. If goods or items offered by WildlifeCampus are not as described, your sole remedy is to request a refund and return such goods or items in their original condition.

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- WildlifeCampus will use reasonable endeavours to maintain full system availability, except during scheduled maintenance periods. Should WildlifeCampus experience technical difficulties, it is not responsible for goods and items ordered that have not been processed, accepted, or delivered.
 - Ownership of any goods and items shall not pass to you until the total purchase price payable, therefore has been received by WildlifeCampus in full.
 - All risk attached to any goods or items purchased will pass to you as soon as the goods or items have been delivered to you, provided that if you fail and/or refuse to take delivery of the goods or items when delivery is made, risk shall be deemed to have passed when delivery is tendered to you as evidenced by the electronic receipt as sent by WildlifeCampus to you after the purchase has been concluded. ("delivery date").
 - Where any tariffs, duties or taxes as imposed or levied by any government or governmental agency, including without limitation, national and local sales, use and value-added tax are imposed pursuant to the sale of any goods and items on the website, you shall be liable to pay any such tariffs duties or taxes when due.

Return policy

Due to the digital nature of our online course products, returns or refunds cannot be considered and are not available.

The only consideration for refunds will be made where online course content has been purchased more than once. If a reversal of this transaction is granted, there will be a 5% surcharge. This is to cover the cost of the credit card transaction only since Ripple Effect 4 incurs a 5% cost of sale on all transactions to bank charges.

Cancellation policy

- Students may elect to cancel their course(s) at any time.
- A cancellation request must be submitted in writing; an email is acceptable if the email is acknowledged by WildlifeCampus.

Upon cancellation

- Students will be liable for all fees owed up to the date of cancellation but will not be liable for any future course or tuition fees.
- Students will forfeit any course or tuition fees already paid. **No refunds of any kind will be considered or returned.**
- Students will not receive any additional course material.
- Students will no longer be eligible for any academic support.

Credit card charge back policy

Should you institute a Charge-Back on a credit card purchase without informing WildlifeCampus of your intention to do so, WildlifeCampus will immediately:

- **Re-process your transaction**
- **Include a 15% penalty**

If you have any problems, questions or suggestions, please do not hesitate to contact WildlifeCampus.

Security Policy

Is it safe to use your credit card on WildlifeCampus?

In the case of buying from WildlifeCampus, the answer is YES. The reason for this is that a totally secure Internet transaction processing connection manages any credit card purchase that you make on WildlifeCampus. WildlifeCampus has several security features that address the concerns of electronic commerce via the Internet and combine to make it much more secure than the traditional uses of your credit card, such as telephone or mail order.

Communication between you and WildlifeCampus is encrypted using the Secure Socket Layer ("SSL") mechanism built into your browser. Encryption scrambles your information so that the transaction details cannot be cracked. This ensures that all information is kept private and, therefore, cannot be seen or altered by anyone else over the Internet. Furthermore, you have the opportunity to register your private information within the transaction processing service when you do your first purchase transaction or when you register on WildlifeCampus as a user. Another advantage of registering your details is that you only need to spend time completing the order form once, providing details such as shipping information, email address and other pertinent details. The next time you wish to purchase something, the whole process will take place quickly - you simply enter your password, and your order form details are automatically provided. For security reasons, WildlifeCampus will not store your credit card details, and therefore, you will need to re-enter this with each order.

How do online transactions work?

We use SSL technology to send your credit card number to our secure server. Access to this machine is strictly controlled, further protecting you by avoiding unauthorised access to personal data. SSL sends your details in an encrypted format. Once your credit card details are input, an online check of your credit card with our acquiring banks is done. This ensures that the number that you entered corresponds to a real credit card number and is not one that has been made up. The system will also check the card number against a number of "Hot Card lists" to ensure that no fraudulent use is being made of a card. This online verification of your details is carried out over a secure line to the bank. After your merchandise has been downloaded, your credit card will be charged. Our transaction system currently works with Web browsers that can use SSL, such as Netscape Navigator and Microsoft Internet Explorer.

Certificates policy

Certificates will only be issued to course graduates under the following conditions:

- The course for which the Certificate has been earned will need to be completed in terms of all the academic requirements.
- Certificates will only be issued for courses that have been fully paid for.
- Certificates issued under the Subscription Option are subject to additional Terms & Conditions as stipulated under their own section.
- Certificates will be emailed to successful and paid-up graduates.
- WildlifeCampus will take all reasonable measures to ensure that certificates due are processed timeously and sent to the email address as directed by the graduate.
- WildlifeCampus will not be responsible for any consequences of having supplied incorrect information about the name stated on the Certificate.

Email Policy

By registering on this website, you agree to allow Ripple Effect 4 and its subsidiaries to periodically send you unsolicited emails concerning our products and services.

Each email sent will be in accordance with the Ripple Effect 4 email disclaimer terms available here: **Email Disclaimer**.

Each email sent will have the option to unsubscribe. All requests to unsubscribe will be effected within 72 hours.

Ripple Effect 4 and its subsidiaries will not under any circumstances sell, distribute or otherwise release your email address to any organisation not directly affiliated with Ripple Effect 4 and its subsidiaries.

In addition, Ripple Effect 4 and its subsidiaries will take all necessary measures to safeguard your email address details.

Protection of Personal Information Act and Privacy Policy

WildlifeCampus is committed to respecting the privacy rights of all users. WildlifeCampus collects user information to improve the user's experience.

What information does WildlifeCampus collect?

Information you supply us

Any information that you send to our website and received will be stored. For example, when you register on WildlifeCampus, you will be required to create a login name and password. Furthermore, you will be able to register personal information, which information is contained behind secured networks and is only accessible by a limited number of employees who have special access rights to such systems.

Automatically generated information

Like many other sites, WildlifeCampus employs the use of "Cookie" technology. This technology allows us to obtain certain types of information when your web browser accesses the website. The information received by WildlifeCampus is stored in secure networks. The use of "Cookies" allows us to build a better experience for you by monitoring what you like on the website and thus building a unique offering for you. There are a number of companies that have created and offer tools to help you visit a site anonymously. Obviously, if you employ the use of such tools, we will not be able to provide you with a personalised experience. However, we do want you to be aware that such tools are available.

What is a cookie?

A cookie is an alphanumeric identifier that is transferred from our website to your computer's hard drive. This is transferred through your web browser and enables us to recognise you and thus build a personalised offer for you. Most browsers will tell you how to prevent your browser from receiving cookies, notify you when you receive a new cookie, and disable cookies. A good starting point for such information is the Help link on the browser.

Agents

WildlifeCampus may, at times, employ other companies or individuals to perform certain functions on our behalf. For example, the fulfilment of orders, credit card processing and marketing assistance, to name a few. They have access to your personal information to fulfil their function but may not use it for any other purpose.

Acquiring new businesses and developing new relationships

In the event WildlifeCampus acquires a new business or creates a new venture with another company, the user's personal details may be transferred across such business units. You acknowledge and agree that your personal and any other details may be disclosed and assigned in the manner as aforesaid.

Complying with the law and protection of WildlifeCampus

WildlifeCampus may release personal information that may be required in terms of law or any regulations to enforce our conditions of use and to protect the interests and rights of the website, users, and other third parties.

Your consent

By using the website, you consent to the collection and use of the information by WildlifeCampus on the basis set out in this 9. If we decide to change our privacy policy, such changes will be posted on these pages to ensure that you are always aware of the information we collect, how we use it and under what circumstances we disclose it. You also consent to receive email from WildlifeCampus.

Feedback

WildlifeCampus welcomes all questions, comments and concerns. Please email [**info@wildlifecampus.com**](mailto:info@wildlifecampus.com)

General

- These terms and conditions constitute the sole record of the agreement between you and WildlifeCampus in relation to the subject matter hereof. Neither you nor WildlifeCampus shall be bound by any express, tacit or implied representation, warranty, promise or the like not recorded herein.
- These terms and conditions supersede and replace all prior commitments, undertakings or representations, whether written or oral, between you and WildlifeCampus with respect to the subject matter hereof. No addition to, variation, or agreed cancellation of any provision of these terms and conditions shall be binding upon either you or WildlifeCampus unless agreed to by WildlifeCampus. No indulgence or extension of time which either you or WildlifeCampus may grant to the other will constitute a waiver of or, whether by estoppel or otherwise, limit any of the existing or future rights of the grantor in terms hereof, save in the event or to the extent that the grantor has signed a written document expressly waiving or limiting such rights.
- All provisions of these terms and conditions are, notwithstanding the manner in which they have been grouped together or linked grammatically, severable from each other.
- Any provision of these terms and conditions which is or becomes unenforceable in any jurisdiction, whether due to voidness, invalidity, illegality, unlawfulness or for any reason whatever, shall, in such jurisdiction only and only to the extent that it is so unenforceable, be treated as pro non-scripto and the remaining provisions of these terms and conditions shall remain in full force and effect.
- Should WildlifeCampus be prevented from fulfilling any of its obligations to you as a result of any event of force majeure, then those obligations shall be deemed to have been suspended to the extent that and for as long as WildlifeCampus is so prevented from fulfilling them and your corresponding obligations shall be suspended to the corresponding extent.
- In the event that force majeure continues for more than thirty days after it has first occurred, then WildlifeCampus shall be entitled (but not obliged) to terminate all of its rights and obligations in terms of or arising out of these terms and conditions and/or any service by giving notice to you.

- An "event of force majeure" shall mean any event or circumstance whatsoever which is not within the reasonable control of the affected party including, without limitation, vis major, casus fortuitus, any act of G-d, strike, theft, riots, explosion, insurrection or other similar disorder, war (whether declared or not) or military operations, the downtime of any external telecommunications line, power failure, international restrictions, any requirement of any international authority, any requirement of any government or other competent local authority, any court order, export control or shortage of transport facilities.
- These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa without giving effect to any principles of conflict of law. You hereby consent to the exclusive jurisdiction of the High Court of South Africa in respect of any disputes arising in connection with the services referred to herein, or these terms and conditions or any matter related to or in connection therewith.