



WildlifeCampus

Learn-Protect-Save



**wild
dreams**
Hospitality

Front of House lodge operations

About this course

Written by industry expert Hayley Cooper of Wild Dreams Hospitality, this comprehensive course equips students with the essential skills and knowledge to excel in Front of House (FOH) roles within the hospitality and service industries.

This course covers key FOH responsibilities such as greeting guests, managing reservations, handling inquiries, and ensuring an exceptional guest experience. Students will master creating a welcoming environment, managing guest flow, and collaborating with other departments for top-tier service.

This course perfectly complements our Game Lodge Management and Game Lodge Economics courses, delivering expert training that optimises lodge operations. This course ensures graduates are well-prepared to deliver exceptional service and drive the success of any establishment.



Price

R 1,750 (please see our monthly payment plans)

**Payment
plans**



Course type

WildlifeCampus courses are online courses. You can download the content in **PDF format**, so you do not need to be online to study (you will need to be online to take the tests, though).

There is **one test for each component** of a course. Tests are **multiple choice** and **not written tests**. Students may attempt these tests as often as required until they have passed.

Once a test is passed, it cannot be taken again.



Duration

Average 0-3 weeks. There are no deadlines; you may complete courses at your own pace.



Certification

Upon completing the course, you will receive an **industry-recognised digital certificate** demonstrating your commitment to upskilling yourself.




Help

If you need assistance, please feel free to email us anytime!
info@wildlifecampus.com

How to get started

1 Register




Register on our website
www.wildlifecampus.com
(Register top left)

OR

Register here

2 Buy once-off or Pay off monthly




EFT
(Email us for an invoice)

OR

Shop
(Credit card or PayPal)

Shop here




All courses can be paid off monthly

View our monthly payment plans, course combos and subscription options:

Payment plans

3 Access and enjoy



When you buy or pay a deposit, your courses will be unlocked and available on your **my courses page**.

We will email you confirmation and send full info on how to complete your course/s.

* If you have already registered, skip this step.

**Try the free component of this course
(You will need to be logged in)**

Click here

Contents of this course

Module # 1- Introduction to Front Of House

Component # 1 - Introduction to Front Of House

Component # 2 - Understanding other departments

Module # 2 - Presentation and etiquette

Component # 1 - Presentation and etiquette

Module # 3 - Taking care of guests

Component # 1 - Pre-arrival of guests

Component # 2 - Guest arrival

Component # 3 - Guest stay

Component # 4 - Hosting and events

Component # 5 - Food and beverage

Component # 6 - Guest check-out and departure

Module # 4 - General operations and standards

Component # 1- General operations

