



WildlifeCampus

Learn-Protect-Save



**Housekeeping
Supervisor**

About this course

Take the next big step in your hospitality career with the Housekeeping Supervisor Course. With input from industry professionals and real-world examples, this course isn't just theory; it's a stepping stone to promotion, professional growth, and long-term success.

Learn how to manage housekeeping teams effectively, maintain the highest standards of cleanliness and guest satisfaction, handle scheduling and inventory, solve problems on the spot, and communicate with management and staff like a pro. This course is tailored to the real-world demands of lodges, hotels, and hospitality venues across Africa and beyond.

This course perfectly complements our Game Lodge Management, Game Lodge Economics, Game Lodge Cooking and Front of House Lodge Operations courses, delivering expert training that optimises lodge operations.



Price

R 2,200 (please see our monthly payment plans)

**Payment
plans**



Course type

WildlifeCampus courses are online courses. You can download the content in **PDF format**, so you do not need to be online to study (you will need to be online to take the tests, though).

There is **one test for each component** of a course. Tests are **multiple choice** and **not written tests**. Students may attempt these tests as often as required until they have passed.

Once a test is passed, it cannot be taken again.



Duration

Average 0-3 weeks. There are no deadlines; you may complete courses at your own pace.



Certification




Upon completing the course, you will receive an **industry-recognised digital certificate** demonstrating your commitment to upskilling yourself.



Help

If you need assistance, please feel free to email us anytime!
info@wildlifecampus.com

How to get started

<p>1 Register</p>  <p>Register on our website www.wildlifecampus.com (Register top left)</p> <p>OR</p> <p>Register here</p>	<p>2 Buy once-off or Pay off monthly</p>  <p>EFT (Email us for an invoice)</p> <p>OR</p> <p>Shop (Credit card or PayPal)</p> <p>Payment plans</p> <p>All courses can be paid off monthly</p> <p>View our monthly payment plans, course combos and subscription options:</p>	<p>3 Access and enjoy</p>  <p>When you buy or pay a deposit, your courses will be unlocked and available on your my courses page.</p> <p>We will email you confirmation and send full info on how to complete your course/s.</p>
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* If you have already registered, skip this step.

Try the free component of this course
(You will need to be logged in)

Click here

Contents of this course

Module # 1 - Introduction

Component # 1 - Overview of a housekeeping supervisor role

Module # 2 - Leadership and team management

Component # 1 - Leading a housekeeping team

Component # 2 - Scheduling and shift management

Component # 3 - Training and development

Module # 3 - Housekeeping operations

Component # 1 - Daily operations and workflow management

Component # 2 - Inventory and supply management

Component # 3 - Time management and efficiency

Module # 4 - Quality control and standards

Component # 1 - Establishing cleaning standards

Component # 2 - Room inspections and quality assurance

Component # 3 - Health, safety, and environmental concerns

Module # 5 - Customer service and guest relations

Component # 1 - Handling guest complaints and special requests

Component # 2 - Creating a positive guest experience

Module # 6 - Technology in housekeeping

Component # 1 - Digital tools for supervisors

Component # 2 - Housekeeping automation trends

Module # 7 - Budgeting and cost control

Component # 1 - Managing housekeeping budgets

Component # 2 - Reducing costs while maintaining quality

Module # 8 - Legal and regulatory compliance

Component # 1 - Understanding health and safety regulations

Component # 2 - Labour laws and fair employment practices

Module # 9 - Crisis management and emergency protocols

Component # 1 - Handling emergencies in housekeeping

Component # 2 - Crisis communication

Module # 10 - Personal development and career advancement

Component # 1 - Building a career in housekeeping

Component # 2 - Soft skills for supervisors